# HAMILTON'S RUBBISH AND RECYCLING SERVICE

# YOUR HANDY HOW-TO GUIDE



To download this booklet in Te Reo Maaori, 卮d, 繁體中文 and 简体中文 visit **fightthelandfill.co.nz** 





#### **RUBBISH BIN / RUAPARA**

Wheelie bin with red lid. Collected fortnightly with the food scraps bin.



#### LET'S HELP THE ENVIRONMENT!

You don't need to use bin liners in your wheelie bins. Save the waste and cost of plastic liners by going completely bag-free.



#### **REMINDER:**

Excess recycling can be taken to the Resource Recovery Centre for free at 60 Lincoln St, Frankton.



#### GLASS RECYCLING CRATE / KARAEHE

Blue open-top crate. Collected fortnightly with the mixed recycling bin and the food scraps bin.

ONE GLASS RECYCLING CRATE PER HOUSEHOLD



#### **REMINDER: THINK BEFORE YOU THROW**

When the wrong items are put in the wrong bin, they contaminate the recycling and can mean the whole truckload ends up going to landfill. This is something we really want to avoid. 4

## WHEN TO PUT YOUR BINS OUT

You'll never have to put all four bins out at once.



Make sure the bins are out on the kerbside by 7am on your collection day. Bins shouldn't be out before 5pm the night before and need to be brought back inside your property no later than 7am the day after collection.

## HOW TO PUT YOUR BINS OUT



Please keep lids closed and don't overfill your bins. The bins should be placed as close as possible to the kerb with enough room between each bin so the trucks can pick them up. The **fightthelandfill.co.nz** logo should be facing the road/kerb.

### FLATS, SHARED DRIVEWAYS AND CUL-DE-SACS





If you can't fit the bins directly outside your property, please work with your neighbours to find a safe and appropriate location to place your bins. This may mean some residents have neighbours' bins outside their property on collection day. DO YOU NEED ASSISTANCE WITH THE BINS?

We can help you if you can't take your recycling and rubbish to the kerb for collection due to a disability or medical reason, and you have no one to put it out for you. Please call us on **07 838 6699** or email **info@hcc.govt.nz** to request an application form.

#### **KEEPING OUR STREETS ACCESSIBLE**

Let's all work together to make sure bins aren't blocking paths or driveways - we want all our residents to easily get around.

### BINS NOT COLLECTED?

We have a bin inspector randomly checking recycling bins each week to see if the correct items are in each bin. They'll leave a tag on your bin to help you become a recycling champion.

A green tag means everything in your bin was recyclable - well done!

An orange tag means there were some non-recyclable items in your bin. Your bin was still collected, but please double-check what goes where.

A red tag means there were lots of non-recyclable items in your
bin, so it wasn't collected. Remove non-recyclable items and place the bin out again on the next collection day for that bin.

#### GOT IT RIGHT, BUT YOUR BINS WEREN'T COLLECTED?

If everything was correct and your bin or crate was not emptied, visit **fightthelandfill.co.nz**, call **07 838 6699** or email **info@hcc.govt.nz** to report a missed collection.

# NEED COLLECTION **DAY REMINDERS?**



Download the free mobile app Antenno for collection day notifications.

# GET IT ON Google Play

Download on the App Store

# FOR MORE INFO ABOUT THE SERVICE



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